

New Horizon Technology Auto Attendant Services

Auto Attendant Services allows your company to design an optimal call routing to increase customer satisfaction by getting your internal staff and external customer to connect to one another quickly and efficiently. You design how you wish your incoming and outgoing calls to be handled, and we'll build for you! It's that simple.

Do you have offices or remote employees? Auto Attendant allows the integration of all your employees working remotely and offices dispersed all over the country or around the globe.

Do you have concerns business continuity, disaster recovery or having redundancy for your communications network in the cases of emergency or simply wanting to have flexibility in periods of changes. New Horizon Technology Auto Attendant robust features can be designed to meet all these needs.

All the advanced capabilities would cost tens or hundreds of thousands of dollars in investment and more in maintenance. We take away those high cost and bring to your business all the advantage of the latest technology